

## Post-Results Services

If you have a question about your Summer 2024 results or you think the results you have received are not correct, don't worry – there are things you can do. Your school or college may request one of CCEA's Post-Results Services on your behalf. Your first point of contact should be your school or college for advice and guidance.

### 1 Service 1: Clerical Re-check

CCEA will check whether there were any administrative errors or if procedures were missed in marking your examination paper.

### 2 Service 2: Review of Marking

A CCEA Senior Examiner will review the marking of an externally assessed component/unit. This includes a clerical re-check and a breakdown of marks for that component/unit.

### 2a Service 2a: Priority Review Service

**For students who have a higher education place on hold**, CCEA offers a priority review of marking service. If you would like to request this service, it is important that you inform your school or college as soon as possible. The deadline for them to request a priority review is 22 August 2024.

Your grade could go up, go down or stay the same following a clerical re-check or review of marking. CCEA reports outcomes by unit and the overall grade may change (upwards or downwards) with each review, during the Review process.

## Access to Scripts

Your school can request a digital copy of your exam paper. (Note that if CCEA's quality assurance review identifies an error before CCEA issues a copy of your paper, this may result in a change of mark.)

For more details, including deadlines and Post-Results Service fees, see the [CCEA Post-Results Services summary document](#).

## Appeals

If you are unhappy with the outcome of Post-Results Services, your school or college can submit an appeal to CCEA.

An appeal must come from your school's Examinations Officer, as they are best informed to arrange an appeal on behalf of their students. This is normal practice for all awarding organisations.

If an appeal is requested following a review, there is a charge for this service. More detail on fees for Appeals can be found here [www.ccea.org.uk/summer-2024](http://www.ccea.org.uk/summer-2024)

Your grade could **go up, go down or stay the same** following an appeal.