

## **Results Day 2021 Important Information**

Please see the below information for important contact details for the respective universities and the support available on results day.

### **Ulster University**

#### **ADMISSIONS HELPLINE**

**(028) 7028 7028**

The University's Admissions Helpline is designed to support applicants and new enquirers to secure a place via Clearing.

Admissions staff will endeavour to make decisions as quickly as possible and applicants should continue to check their status on UCAS Track. This will be updated twice per day (morning and afternoon).

Applicants who have met the conditions of their offer will have their place confirmed by UCAS and by email from the University.

Applicants who have not met the conditions of their offer (and/or "pending") will NOT receive an update on their status via the Helpline. Applicants may still be considered and are asked to be patient whilst our Admissions team process all applications.

#### **The Helpline operating times will be:**

**Tue 10 Aug Wed 11 Aug Thur 12 Aug Fri 13 Aug**

**9am – 6pm 9am – 5pm 9am – 5pm 9am – 4pm**

**Helpline hours after this week will be as follows:**

**Mon – Thurs: 9am-5pm**

**Fri: 9am – 4pm**

#### **ONLINE ENQUIRY FORM & LIVE CHAT**

Applicants will be able to inform Admissions of an 'Exam Remark' or 'Missing Grades' by using:

- Online Enquiry form
- Live Chat facility

# Queens University Belfast

## Clearing Call Centre Hotline

**02890973838**

Open Tuesday 10<sup>th</sup> of August 2021

8:30am-6:30pm

Wed-Thurs 9am-6pm

Friday 9am-5pm

Queens are also encouraging pupils who may seek support to go to

<https://www.qub.ac.uk/clearing/>

here pupils will have an enquiry form to complete and support will then be more detailed and tailored to your needs.

**This form will go live from Tuesday morning @8:30am**

## Unlock your potential

Call us on **028 9244 3498** when lines open on 10 August

Register for our clearing support and updates →

## **Stranmillis College Belfast**

**The applicant telephone line will be open as below.**

**The telephone number is 028 9038 4263.**

Tuesday 10th August

09.30 am – 4.00 pm

Wednesday 11th – Tuesday 17th August

10.00 am – 3.00 pm

If a student is interested in one of our courses through Clearing, they can register their interest by filling in our Course Enquiry Form at the following link:

**<https://www.smartsurvey.co.uk/s/CourseEnquiryForm2021/>**

## **Belfast Metropolitan College**

**Careers Helpline**

**02890265066**

Or alternatively email

**[careers@belfastmet.ac.uk](mailto:careers@belfastmet.ac.uk)**

Pupils can look at a range of courses offered by Belfast Met on the following web addresses:

**<https://www.belfastmet.ac.uk/full-time/>**

**<https://www.belfastmet.ac.uk/full-time/higher-education>**

**<https://www.belfastmet.ac.uk/part-time/>**

**Please be advised that access courses are not an option for school leavers at this point. These courses are only available for those who have been out from full time education for over a year.**

## **Careers Service**

**Careers Advisers continue to work remotely and can be contacted via Telephone, Email or Webchat, Mon-Fri, 9:30am - 4:30pm (excluding public and bank holidays).**

**Telephone: 0300 200 7820**

**Webchat: [www.nidirect.gov.uk/services/chat-with-a-careers-adviser](http://www.nidirect.gov.uk/services/chat-with-a-careers-adviser)**

**Ask Careers Email Service: [www.nidirect.gov.uk/contacts/careers-service](http://www.nidirect.gov.uk/contacts/careers-service)**

### **GCSE & A-Level Results Days August 2021**

The Careers Service are extending their opening hours over the results period, to assist with any queries following results. We are happy to take queries from parents, as well as young people. Careers Advisers will be available from 9.30am - 7pm, from Tuesday 10th to Friday 13th August 2021.

NI Careers Service: [www.nidirect.gov.uk/careers](http://www.nidirect.gov.uk/careers)

The Careers Service website contains lots of help and advice, including:

A range of interactive tools to help match career options with skills, interests and values.

Help and advice on how to apply for jobs, including a free CV Builder.

Tips for parents on how to help young people with career choices.

Career planning for those with special educational needs.

Guidance for 11 to 19 year olds on considering subject choices, learning and career options.

Information on Further and Higher Education courses, apprenticeships and other training programmes.

The Careers Service can be found on social media. Like/follow us for updates on support and opportunities available.

Careers Advisor

## **Are you getting results in August 2021?**

### **Are you unsure about your options & next steps?**

Get in contact with your DfE Careers Adviser, Colleen McGaughey for advice and guidance. Colleen has been working with Holy Trinity students for the past two years and is happy to speak to any students and/or parents who have questions or concerns about their/their child's next steps.



**Colleen can be contacted 9am-5pm, Monday-Friday by telephone:**

**07929824997**

**or by email: [colleen.mcgaughey@economy-ni.gov.uk](mailto:colleen.mcgaughey@economy-ni.gov.uk)**

## **South West College**

Just got your Results?

**Tel: 028 8225 0109**

Our campuses will be open, on a socially distanced basis, for Higher and Further Education information and advice sessions.

**A Level / BTEC / OCR L3 Results Dungannon, Enniskillen and Omagh Campuses are open for Higher Education advice and support.**

**Tuesday 10th August 10am-4pm**

**Wednesday 11th August 10am-4pm**

**Higher Education - Online Support Sessions (with LIVE Q&A)**

We will also be running a series of Higher Education support sessions on the 10th and 11th August, all sessions will have LIVE Q&A full details are below.

**Tuesday 10th August**

**Higher Education Overview premieres at 10am - Watch Session**

**Student Support premieres at 2pm - Watch Session**

**Wednesday 11th August**

**Higher Education Overview premieres at 10am - Watch Session**

**Student Support premieres at 2pm - Watch Session**

## UCAS

Your results day essentials - 5 things to get you through

As results day approaches, we wanted to make sure you have everything you need to support your students through one of the biggest days of their lives.

Here are 5 things to help you in your role:

### **1. Track will be suspended until 8:30**

Remember, the results embargo starts for you and your students on 4 August at 12:00 noon through to 10 August at 8:30 (UK time).

The Adviser Portal and Track won't update within this period, meaning you and your students will only be able to see live updates from 8:30am (UK time) on 10 August.

### **2. The running order of results day**

To make sure you know how the day will go we've put together a schedule that gives you the breakdown of exactly what is happening and when.

So, whether you need to remind yourself when students can use Adjustment or when your students can add a Clearing choice, it's all there.

### **3. Unplaced applicant email**

Focussing your support to help students who need it the most is important; therefore, we'll be sending an email to the main UCAS registered centre correspondent detailing which students are unplaced and their current status'.

For England, Northern Ireland, and Wales:

you'll receive your report from 7:30 (UK time) – under strict embargo.

For Scotland and the rest of the world:

you'll receive your report from 8:30 (UK time) – not under embargo.

### **4. Confirmation and Clearing essentials**

Do you want to know what's new for 2021, remind yourself how Clearing Plus works or understand about 'decline my place' feature?

UCAS.com has everything covered, find out the key information on our essentials page.

If you're looking for other ways to get up to speed you can also watch back our Grades and Results 2021 webinar – covering everything mentioned above whilst we also answered your questions.

You can also take our online Clearing module, designed for those new to Clearing or for those who'd like to refresh their knowledge ready for results day.

### **5. The results day shows**

We'll be going live with TV and Radio's Vick Hope to help support your students every step of the way. Each show is your student's opportunity to get advice and tips from the experts.

To make sure your students have as much support as possible, we'll be helping everyone understand their options. No matter the outcome, we'll be on hand with information and advice to get them where they need to be.

Join us on Facebook and Instagram on:

5 August at 16:00 (UK time) – Are you ready?

9 August at 16:00 (UK time) – Your results day show – the countdown

10 August at 9.30 (UK time) – Your results day show